



Case Study 3

Customer Summary

Our client is a Swiss global financial services company, incorporated and co-headquartered in Zürich and Basel. The company provides wealth management, asset management, and investment banking services for private, corporate, and institutional clients worldwide.

Challenge

Our client needed to improve its application delivery solution to virtual desktops. The existing solution was using Microsoft App-V and limitations meant that it could not deliver both the functionality and persistence that our client was looking for. It also needed to revise and improve the following key areas within their existing VDI environment:

- Ease of application management (global deployment, updates, assignment and revocation)
- Faster application launch times
- Faster login times
- Increased security

Our client also needed enterprise features like global datacenter replication, Active/Active Datacenters and greater support for larger vCenter environments.

Results

On behalf VMware's Professional Services, ViCoS designed and implement a 30,000 user VMware App Volumes solution to enable our client to replace Microsoft App-V. This became the largest Global Deployment of VMware App Volumes to date.

ViCoS worked in great depths with VMware App Volumes R&D to forge new global replication topologies, enhanced features to allow for greater scalability, enhanced flexibility and to also interface with the clients Citrix XenDesktop environment.

The solution successfully provided 30,000 users globally with virtualised applications with VMware App Volumes within their existing VDI environment. It also provided the following benefits:

- Great reduction in management overhead
- Ability to mold App Volumes into the clients Global Disaster recovery plan to provide users, traders and critical staff with the applications they need regardless of where they are geographically.
- In-depth and solid foundation of professional services skills from ViCoS, required to make the engagement successful.